



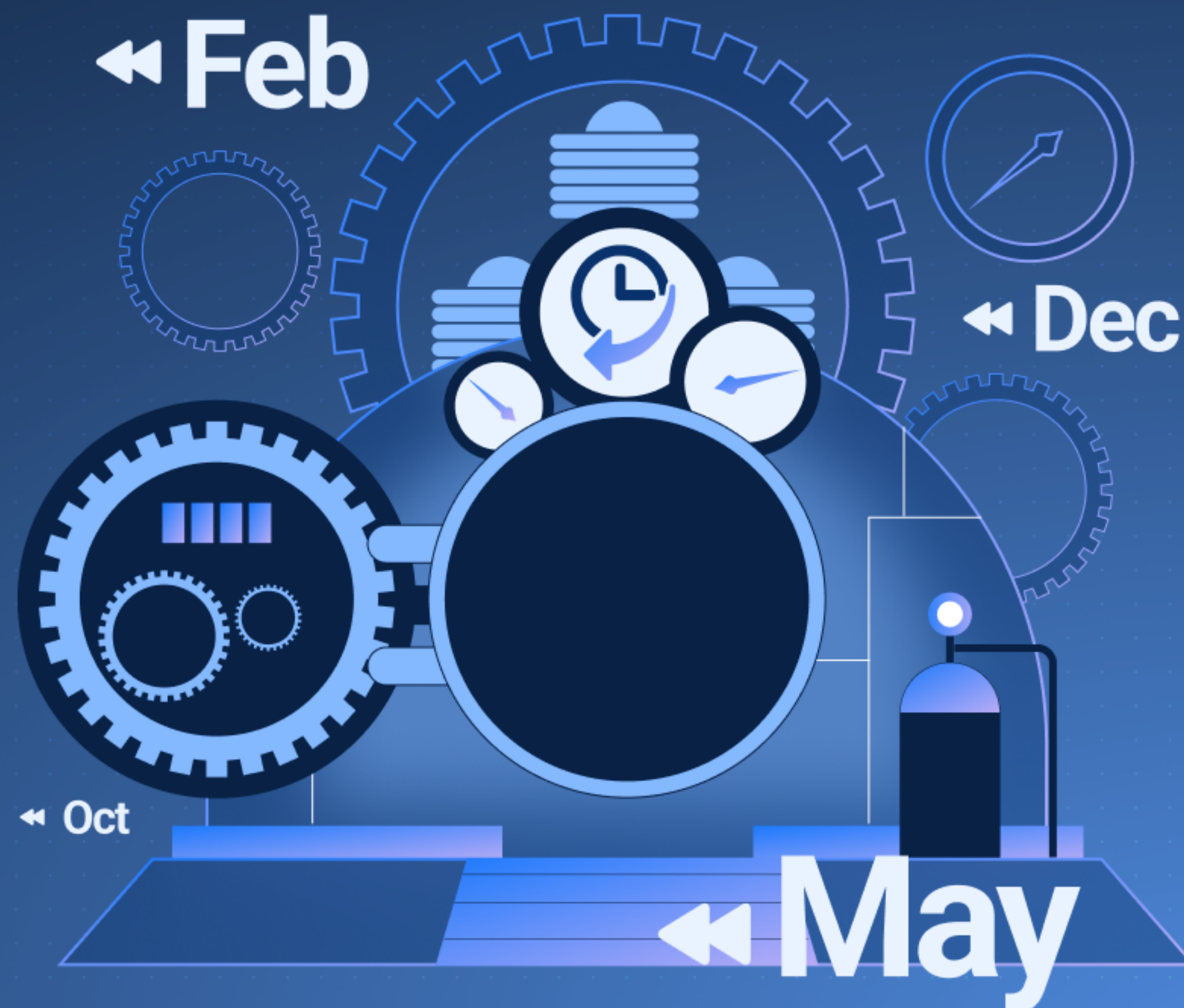
# ISSUE HISTORY FOR JIRA CLOUD & DATA CENTER



Your journal of every past activity to Jira issues

- Keep your data safe
- Restore deleted issues
- Audit user activity

 Jira Cloud & DC







# AGENDA



**1. About us**

**2. Why Issue History?**

**3. Investigate past activities**

**4. Export report**

**5. Restore issues**

**6. Revert option**

**7. Save & Load**

**8. Chart view**

**9. Permissions**

**10. Activity tab**

**11. Comparison**

**12. Our clients**

**13. Contacts**





# ABOUT US

**NOW** Platinum  
Marketplace partner

**2023** Partner of year 2022:  
Cloud Apps

**2022** Gold Marketplace partner

**2021** Silver Marketplace partner

**2020** Security Self-Assessment program

**2019** Atlassian marketplace top vendor

**2018** New Atlassian marketplace vendor



Platinum  
Marketplace Partner



Security Self-  
Assessment Program



Cloud Security  
Participant



Cloud Fortified





# WHY DO YOU NEED ISSUE HISTORY?



get a retrospective journal for every company's activity



monitor what updates each user has made



organize all of the company's internal and external operations in one spot



obtain a ready database for the audit of your teamwork



acquire an independent Jira tool and avoid business conflicts







# INVESTIGATE PAST ACTIVITIES



## WHAT?

changes were made  
ex. Status: To Do -> In Progress



## WHEN?

changes were made  
ex. Date: 11.01.2023-11.30.2023



## WHO?

made the changes  
ex. Updated by: John Adams



## Schedule

Sun	Mon	Tue	Wed	Thu	Fri
		1	2	3	4
	7	8	9	10	11
13	14	15	16	17	18
20	21	22	23	24	25
27	28	29	30	31	





# EXPORT REPORTS TO XSLX & CSV

Date	Key	Updated by	Summary	Assignee	Status
------	-----	------------	---------	----------	--------


- Added  - Removed



EXCEL



CSV



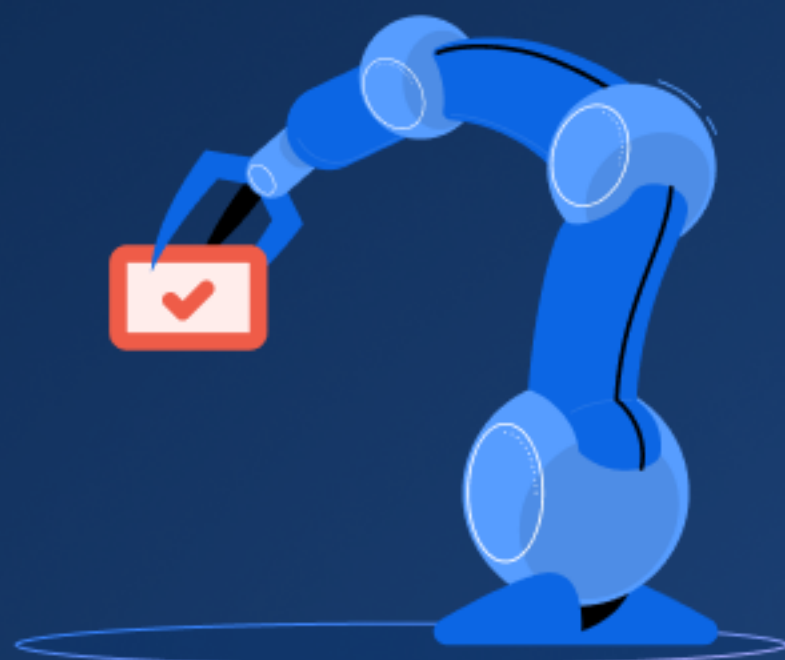


# RESTORE DELETED ISSUES




Storing starts only after the activation. Only the person who activated the feature or Admin can disable it.



Activate the  
"Keep deleted  
issues" toggle



Wait for the new  
deleted tasks

-  Deleted issue 1
-  Deleted issue 2
-  Deleted issue 3

View the list of  
deleted issues

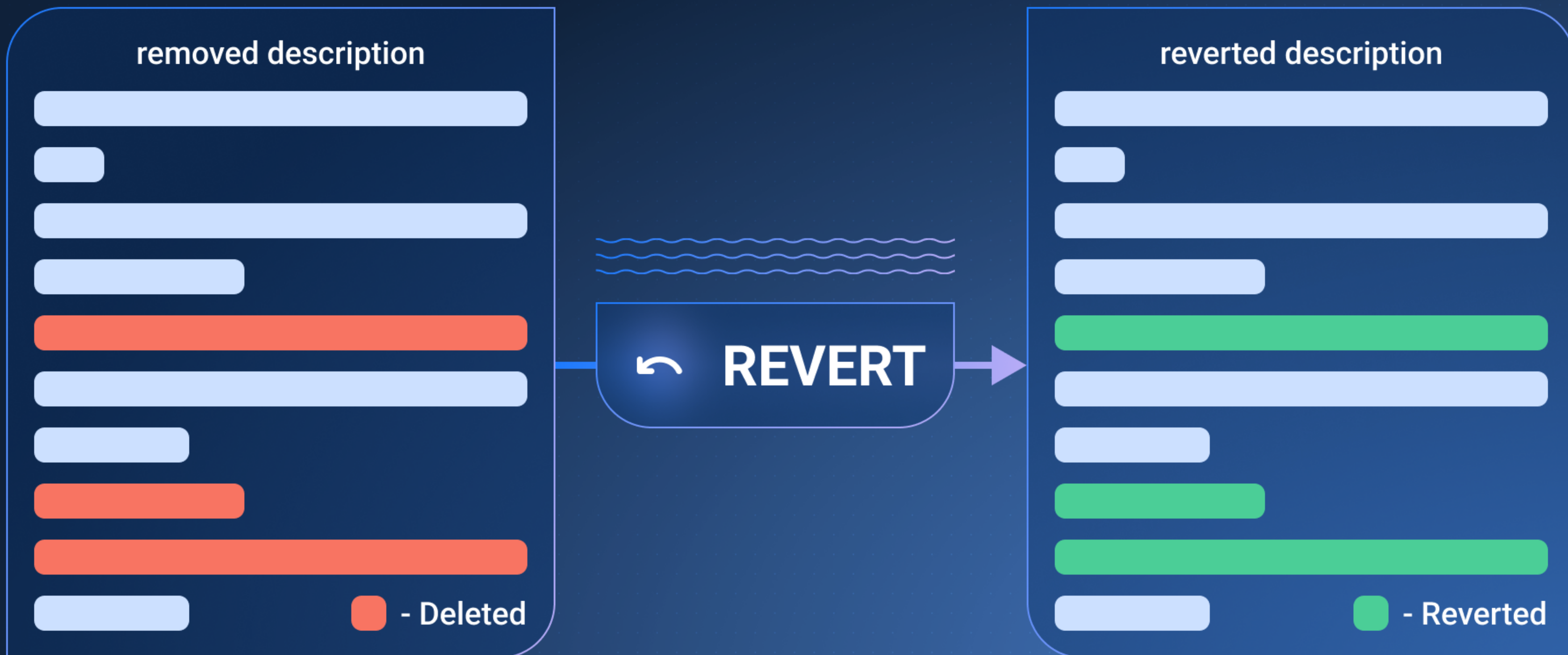


Restore the  
deleted issue





# REVERT LOST DESCRIPTION







# SAVE & LOAD PRESETS



Save your reports as presets and use them whenever you need

## SAVED PRESETS

 Marketing KPI's last mon...

 DEV sprint IH-109

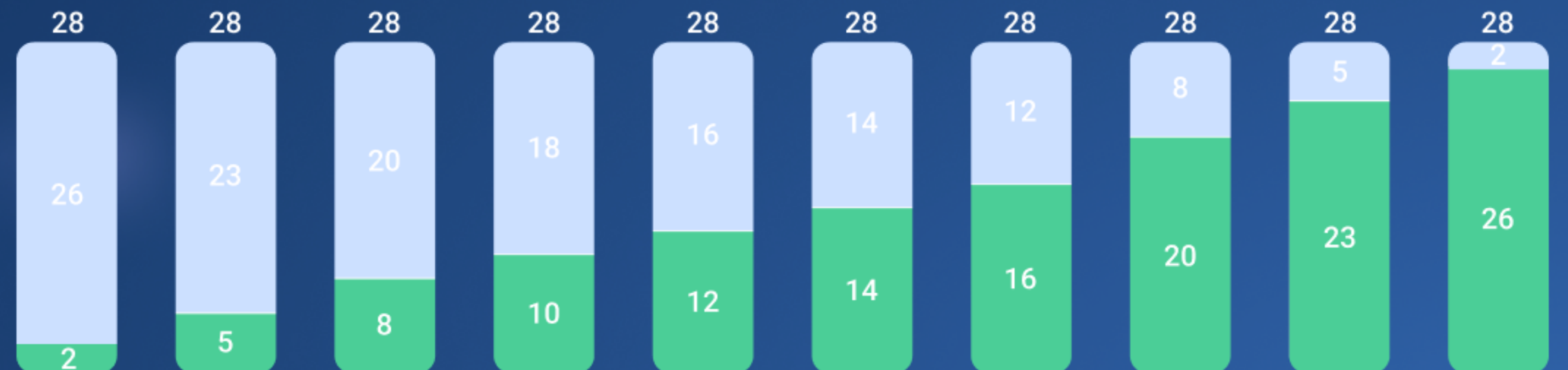
 Anna's last week tasks

 Design 90 days

 DEV sprint SLA-111

 MAR sprint MAR-205

Date	Key	Updated by	Summary	Assignee







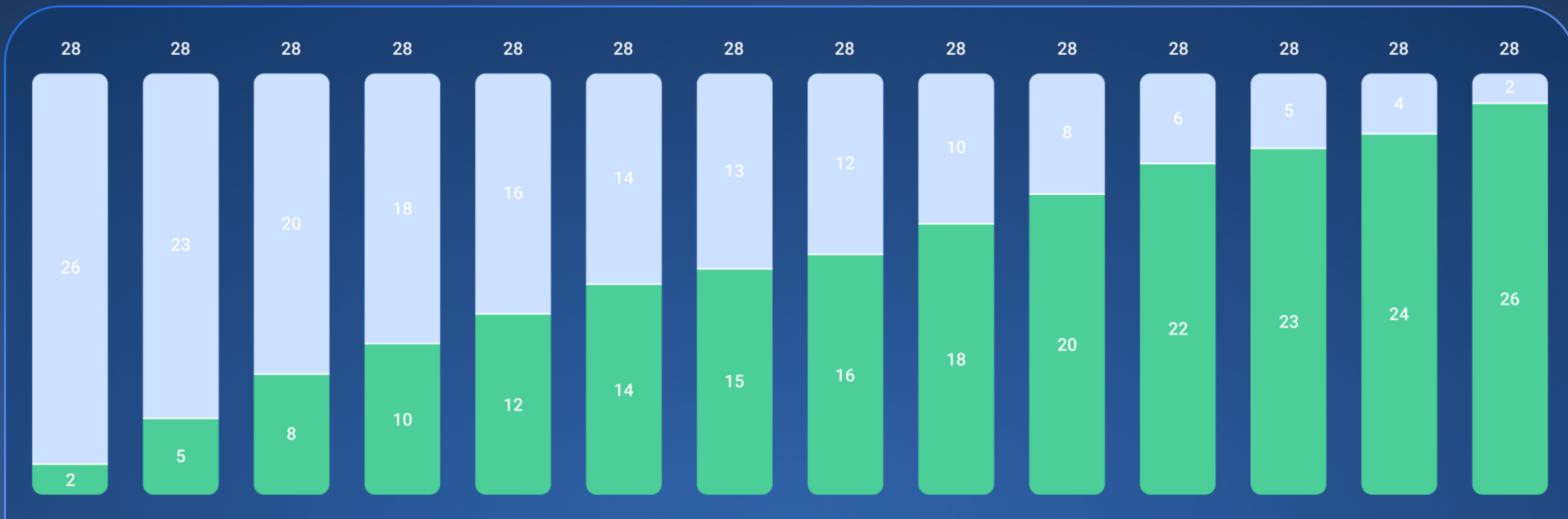
# CHART VIEW



This visual report provides you with an answer:  
How many issues are in each status each day?

■ - To Do

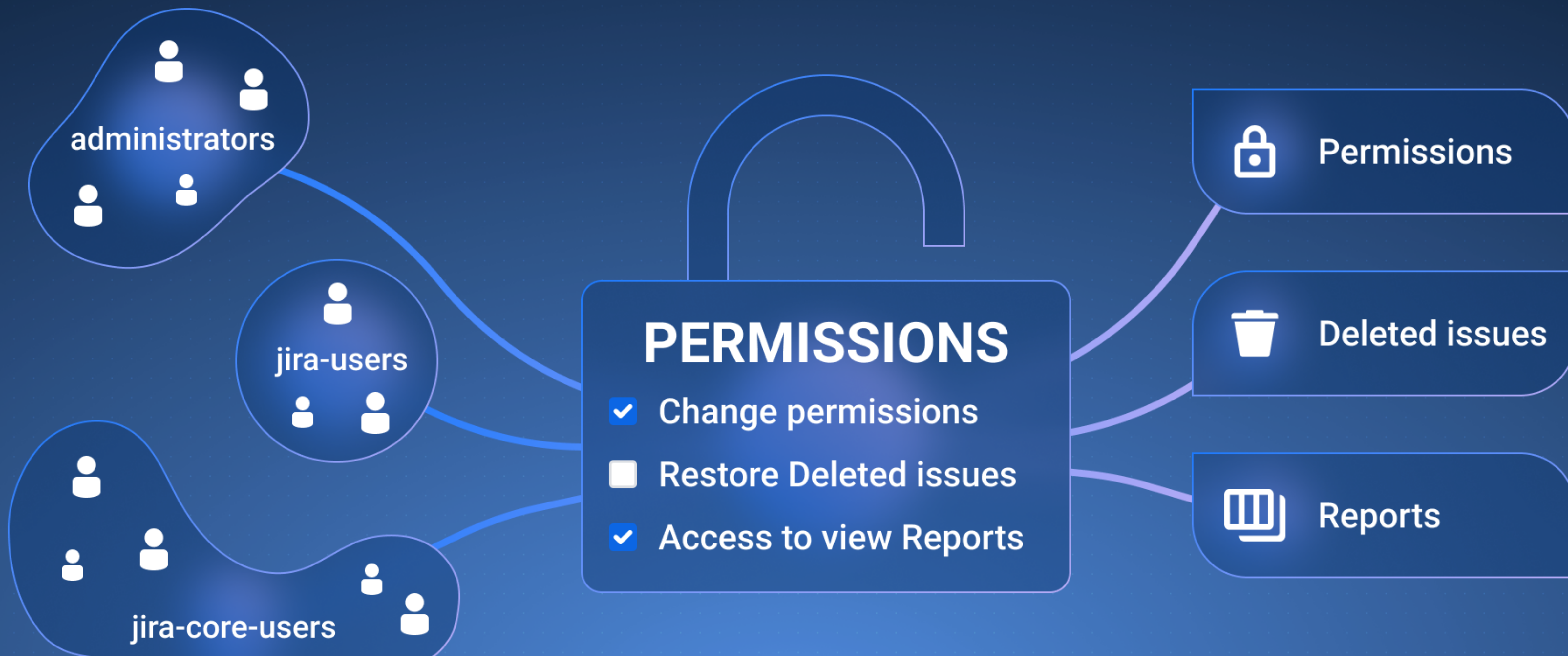
■ - Done



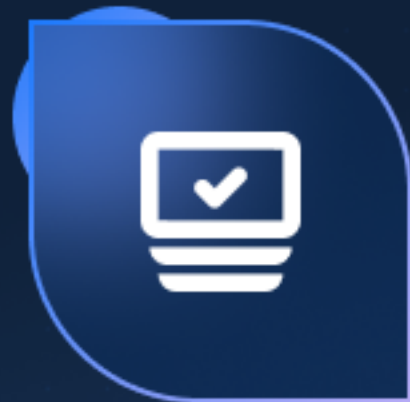




# PERMISSIONS IN ADD-ON







# ISSUE HISTORY ACTIVITY TAB

History for a single issue – **Free**

History for issue list [Full app] – **Paid**

## Summary Issue OCT-11

### Description of the issue

Placeholder for issue description text.

### 🕒 Issue history

22 changes Any dates Updated by: Any user [Go to add-on](#)

Date of change ↑	Updater	Field ▼	Changes
17 жовт. 2023 р., 14:14	VK	Time tracking	<del>40 minutes</del> 1 hour, 6 minutes
17 жовт. 2023 р., 14:14	VK	Log Work	<del>40 minutes</del> 1 hour, 6 minutes
17 жовт. 2023 р., 14:14	VK	Progress	100%
17 жовт. 2023 р., 14:14	VK	Worklogid	211605
17 жовт. 2023 р., 14:14	VK	Time Spent	<del>40 minutes</del> 1 hour, 6 minutes
17 жовт. 2023 р., 14:14	VK	Remaining Estimate	<del>0 minutes</del> 0 minutes

Select Issues by :

Updated by :

Monthly report

1-25 of 70 issues

Date range :

This month

Keep deleted issues ☒

Export ▼

Date of change ↑	T	Key ↑ ▼	Updated by	P ↓	Description	Status ▼	Assignee
4/Oct/22 9:45 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		Create tech project for DEVs	PREPARATION	Mike Greenek Peter Hadson
4/Oct/22 9:34 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		Create tech project for DEVs	PREPARATION	Mike Greenek
4/Oct/22 9:34 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		Create tech project for DEVs	TO DO → PREPARATION	Mike Greenek
4/Oct/22 9:34 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		Create tech project for DEVs	TO DO	Mike Greenek
4/Oct/22 9:34 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		crate Create tech project for DEVs	TO DO	Unassigned
4/Oct/22 9:34 AM	<input checked="" type="checkbox"/>	OCT-11	Danylo Ostapov		crate tech project for DEVs	TO DO	Unassigned
4/Oct/22 9:46 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting - write meeting notes	FINISHED	Peter Hadson
4/Oct/22 9:46 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting	FINISHED	Jane Fox Peter Hadson
4/Oct/22 9:46 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting	IN PROGRESS → FINISHED	Jane Fox
4/Oct/22 9:33 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting	PREPARATION → IN PROGRESS	Jane Fox
4/Oct/22 9:33 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting	PREPARATION	Jane Fox
4/Oct/22 9:33 AM	<input checked="" type="checkbox"/>	OCT-10	Danylo Ostapov		Website development meeting	PREPARATION	Jane Fox





# COMPARISON WITH POPULAR COMPETITIVE APPS

✓ - Supported  
✗ - Not supported

OPTIONS/PRODUCT	ISSUE HISTORY FOR JIRA	ISSUE HISTORY COLLECTOR	DESCRIPTION HISTORY TAB FOR JIRA	COMMENT HISTORY LOG FOR JIRA	RESTORE DELETED ISSUES	ISSUE HISTORY REPORTS
Main differences	Change history report for all changes + restoring deleted issues	Report with user/status statistic for each ticket	Changes made to the ticket description in diff format	History log of changes made to your issue comments	Tracking and restoring deleted issues	Track history of: Comments, Status Transitions, etc.
Report with all issues' updates	✓	✗	✗	✗	✗	✓
Filtering and sorting	✓	✗	✓	✓	✓	✓
Export	✓	✓	✗	✗	✓	✓
Issue view panel	✓	✓	✓	✓	✗	✗
Tracking deleted issues	✓	✗	✗	✗	✓	✗
Restoring deleted issues	✓	✗	✗	✗	✓	✗
Reverting description	✓	✗	✗	✗	✗	✗
Gadget on Jira dashboard	✗	✓	✗	✗	✗	✗
Access management	✓	✓	✗	✗	✗	✗
Security	CLOUD FORTIFIED	CLOUD SECURITY PARTICIPANT	✗	CLOUD FORTIFIED	CLOUD FORTIFIED	✗
Free demo	✓	✗	free app	✗	✗	free app
Free month trial	✓	✓	free app	✓	✓	free app





# OUR CLIENTS and 120 000+ more



/LiveRamp



NYMBUS

FLYR 

BRIGHTCOVE®



TREND MICRO™



BRANDT



ABS

Horizontal



FAIRWAY®

INDEPENDENT MORTGAGE CORPORATION  
NMLS#2289

GiG

engie

okta



AGILITY  
ROBOTICS

PRAGMATIC  PLAY





# CONTACTS



## MARKETPLACE

[saasjet.com/TryIH](https://saasjet.com/TryIH)



## VIDEO PLAYLIST

[saasjet.com/VideolH](https://saasjet.com/VideolH)



## DEMO SITE

[saasjet.com/DemoSiteIH](https://saasjet.com/DemoSiteIH)



## DEMO CALL

[saasjet.com/IHDemoCall](https://saasjet.com/IHDemoCall)



## DOCUMENTATION

[saasjet.com/DocslH](https://saasjet.com/DocslH)



## CONTACT SUPPORT

[saasjet.com/Support](https://saasjet.com/Support)