ISSUE HISTORY FOR JIRA CLOUD & DATA CENTER

Your journal of every past activity to Jira issues

- Keep your data safe
- Restore deleted issues
- Audit user activity

SaasJet

Jira Cloud & DC
AGENDA

1. About us
2. Why Issue History?
3. Investigate past activities
4. Export report
5. Restore issues
6. Revert option
7. Save & Load
8. Chart view
9. Permissions
10. Activity tab
11. Comparison
12. Our clients
13. Contacts
ABOUT US

NOW  Platinum Marketplace partner

2023  Partner of year 2022: Cloud Apps

2022  Gold Marketplace partner

2021  Silver Marketplace partner

2020  Security Self-Assessment program

2019  Atlassian marketplace top vendor

2018  New Atlassian marketplace vendor

- Platinum Marketplace Partner
- Security Self-Assessment Program
- Cloud Security Participant
- Cloud Fortified
WHY DO YOU NEED ISSUE HISTORY?

- get a retrospective journal for every company’s activity
- monitor what updates each user has made
- organize all of the company’s internal and external operations in one spot
- obtain a ready database for the audit of your teamwork
- acquire an independent Jira tool and avoid business conflicts
INVESTIGATE PAST ACTIVITIES

WHAT?
ciations were made
ex. Status: To Do -> In Progress

WHEN?
ciations were made
ex. Date: 11.01.2023-11.30.2023

WHO?
made the changes
ex. Updated by: John Adams
<table>
<thead>
<tr>
<th>Date</th>
<th>Key</th>
<th>Updated by</th>
<th>Summary</th>
<th>Assignee</th>
<th>Status</th>
</tr>
</thead>
<tbody>
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- Added
- Removed

**EXCEL**

**CSV**
RESTORE DELETED ISSUES

Storing starts only after the activation. Only the person who activated the feature or Admin can disable it.

1. Activate the "Keep deleted issues" toggle
2. Wait for the new deleted tasks
3. View the list of deleted issues
4. Restore the deleted issue
SAVE & LOAD PRESETS

Save your reports as presets and use them whenever you need

SAVED PRESETS

- Marketing KPI's last month
- DEV sprint IH-109
- Anna's last week tasks
- Design 90 days
- DEV sprint SLA-111
- MAR sprint MAR-205
This visual report provides you with an answer: How many issues are in each status each day?
PERMISSIONS IN ADD-ON

- Administrators
- Jira-users
- Jira-core-users

Permissions:
- Change permissions
- Restore Deleted issues
- Access to view Reports

Deleted issues
Reports
### Issue History Activity Tab

**History for a single issue** - **Free**

**Summary Issue** OCT-11

*Description of the issue*

**Issue history**

<table>
<thead>
<tr>
<th>Date of change</th>
<th>Key</th>
<th>Updated by</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/02/22 9:45 AM</td>
<td>OCT-11</td>
<td>Darylo Ostapov</td>
<td>Create tech project for DEVs</td>
</tr>
<tr>
<td>4/02/22 9:34 AM</td>
<td>OCT-11</td>
<td>Darylo Ostapov</td>
<td>Create tech project for DEVs</td>
</tr>
<tr>
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</tr>
</tbody>
</table>

**History for issue list** [Full app] - **Paid**

**Select Issues by:**

<table>
<thead>
<tr>
<th>Date range</th>
<th>Updated by</th>
<th>This month</th>
<th>Keep deleted issues</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1-25 of 70 issues</strong></td>
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</table>

**Key: OCT-11**

- Transmission Complete
- Time Tracking
- Log Work
- Progress
- Mail
- Time Sport
- Remaining Estimates

**Status:**
- PREPARATION
- TO DO
- IN PROGRESS
- FINISHED

**Assignee:**
- Mike Green
- Peter Hudson
- Jane Fox
- Peter Hudson
## COMPARISON WITH POPULAR COMPETITIVE APPS

<table>
<thead>
<tr>
<th>OPTIONS/PRODUCT</th>
<th>ISSUE HISTORY FOR JIRA</th>
<th>ISSUE HISTORY COLLECTOR</th>
<th>DESCRIPTION HISTORY TAB FOR JIRA</th>
<th>COMMENT HISTORY LOG FOR JIRA</th>
<th>RESTORE DELETED ISSUES</th>
<th>ISSUE HISTORY REPORTS</th>
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<tbody>
<tr>
<td>Main differences</td>
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<td>Change history report</td>
<td>Report with user/status</td>
<td>Changes made to the ticket</td>
<td>History log of changes made</td>
<td>Tracking and restoring</td>
<td>Track history of:</td>
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<tr>
<td></td>
<td>for all changes +</td>
<td>statistic for each ticket</td>
<td>description in diff format</td>
<td>to your issue comments</td>
<td>deleted deleted issues</td>
<td>Comments, Status</td>
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<td>Transitions, etc.</td>
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<td>Report with all issues'</td>
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<td>✗</td>
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<td>CLOUD FORTIFIED</td>
<td>CLOUD SECURITY PARTICIPANT</td>
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<td>✗</td>
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<td>✔</td>
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</tbody>
</table>

- ✔ - Supported
- ✗ - Not supported

CLOUD FORTIFIED: Supports Cloud Fortified security
CLOUD SECURITY PARTICIPANT: Supports Cloud Security Participant security
free app: Free app available
free app: Free app available
free app: Free app available
free app: Free app available
free app: Free app available
CONTACTS

MARKETPLACE
saasjet.com/TryIH

VIDEO PLAYLIST
saasjet.com/VideoIH

DEMO SITE
saasjet.com/DemoSiteIH

DEMO CALL
saasjet.com/IHDemoCall

DOCUMENTATION
saasjet.com/DocsIH

CONTACT SUPPORT
saasjet.com/Support