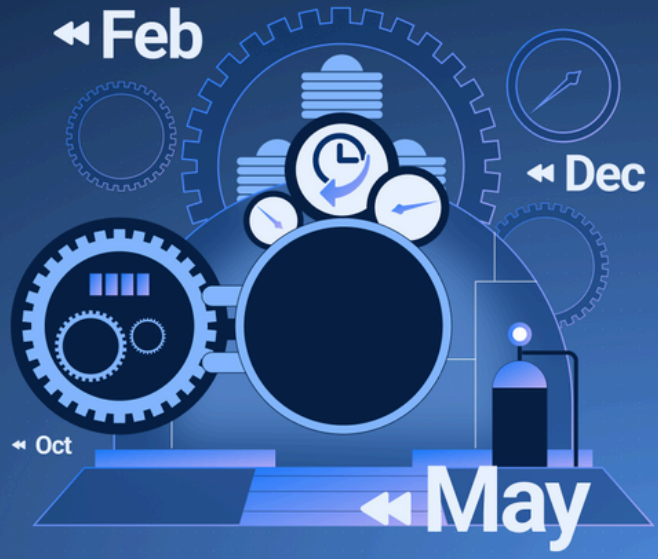
ISSUE HISTORY FOR JIRA CLOUD & DATA CENTER

SaaSJet

Your journal of every past activity to Jira issues

- Keep your data safe
- Restore deleted issues
- Audit user activity



Jira Cloud & DC

AGENDA

1. About us
2. Why Issue History?
3. Investigate past activities
4. Export report
5. Active gadget
6. Save & Load
7. Chart view
8. Restore deleted
9. Revert description
10. Activity tab
11. Permissions
12. Comparison
13. Clients
14. Contacts

ABOUT US

NOW Platinum Marketplace partner

2023 Partner of year 2022: Cloud Apps

2022 Gold Marketplace partner

2021 Silver Marketplace partner

2020 Security Self-Assessment program

2019 Atlassian marketplace top vendor

2018 New Atlassian marketplace vendor

Platinum Marketplace Partner

Security Self-Assessment Program

Cloud Security Participant

Cloud Fortified

WHY DO YOU NEED ISSUE HISTORY?

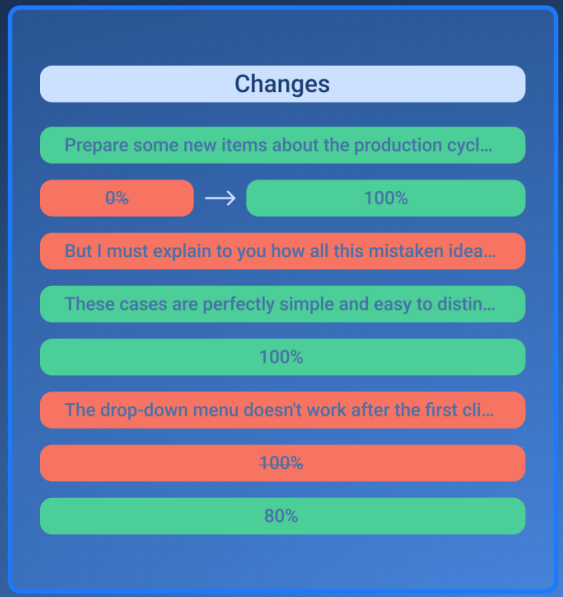
- get a retrospective journal for every company's activity
- monitor what updates each user has made
- organize all of the company's internal and external operations in one spot
- obtain a ready database for the audit of your teamwork
- acquire an independent Jira tool and avoid business conflicts

INVESTIGATE PAST ACTIVITIES

WHAT
changes were made
ex. Status: To Do -> In Progress

WHEN
changes were made
ex. Date: Feb 13, 2025 - Feb 20, 2025

WHO
made the changes
ex. Updated by: John Adams



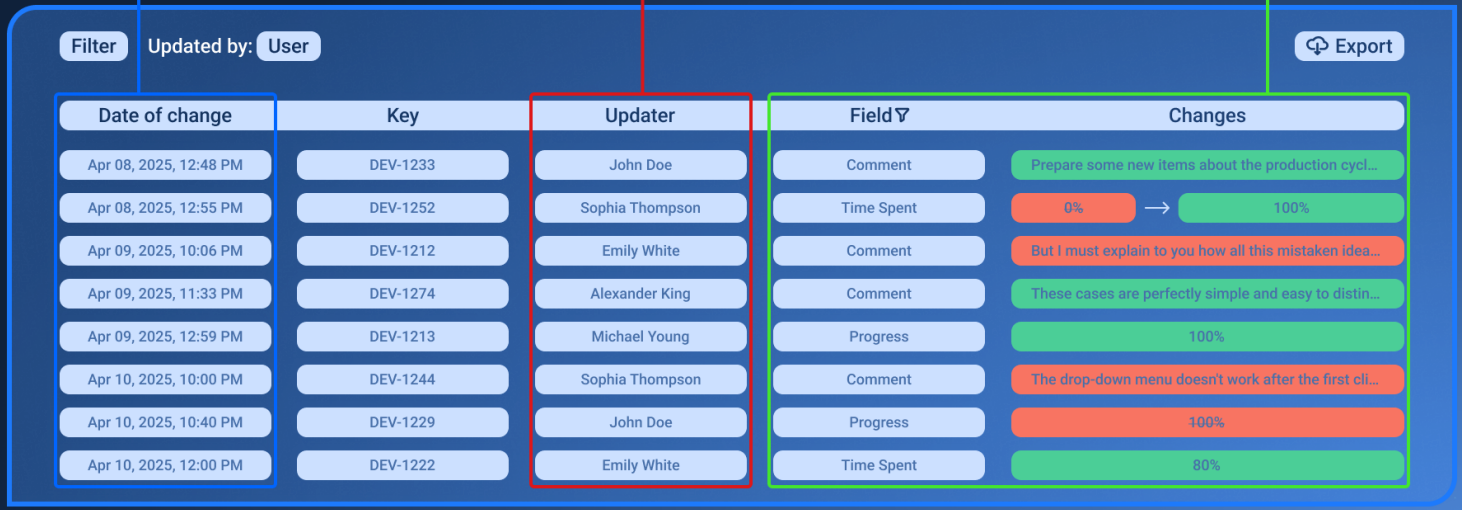
EXPORT TO XSLX & CSV & PDF

ACTIVITY GADGET: HOW IT WORKS

WHEN
MODIFICATIONS OCCURED

WHO
IS RESPONSIBLE FOR UPDATES

WHAT
CHANGES WERE MADE



SAVE & LOAD PRESETS

Save your reports as presets and use them whenever you need

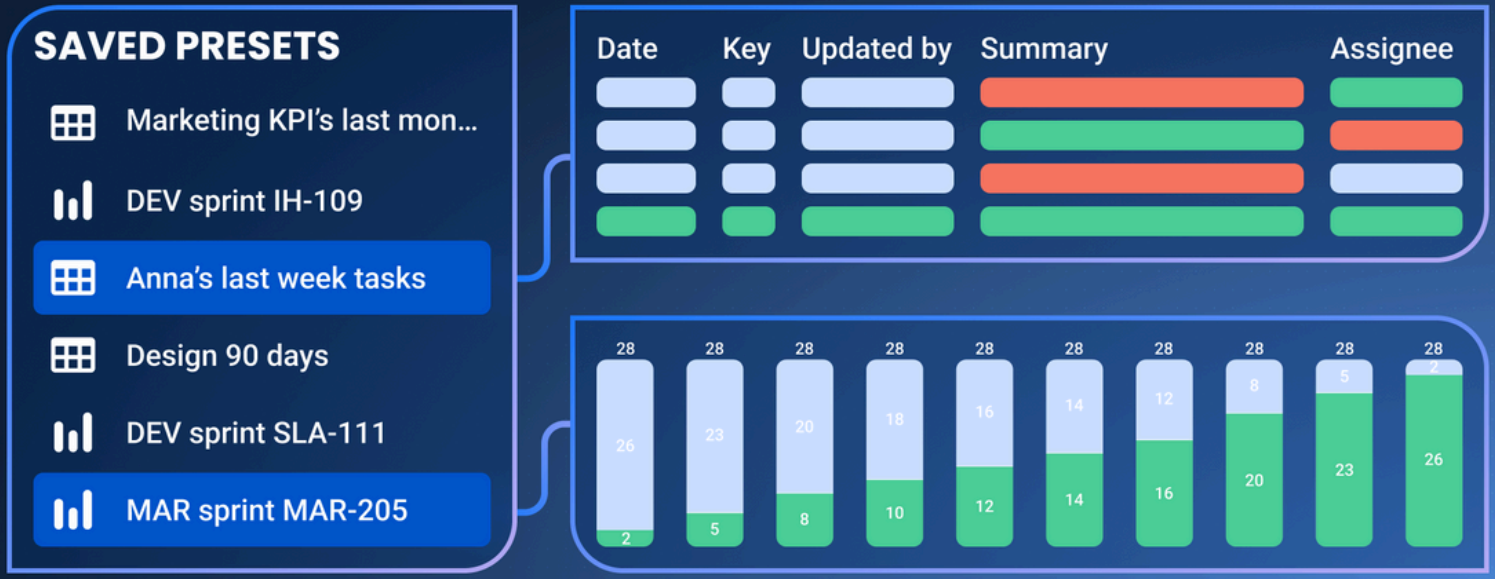
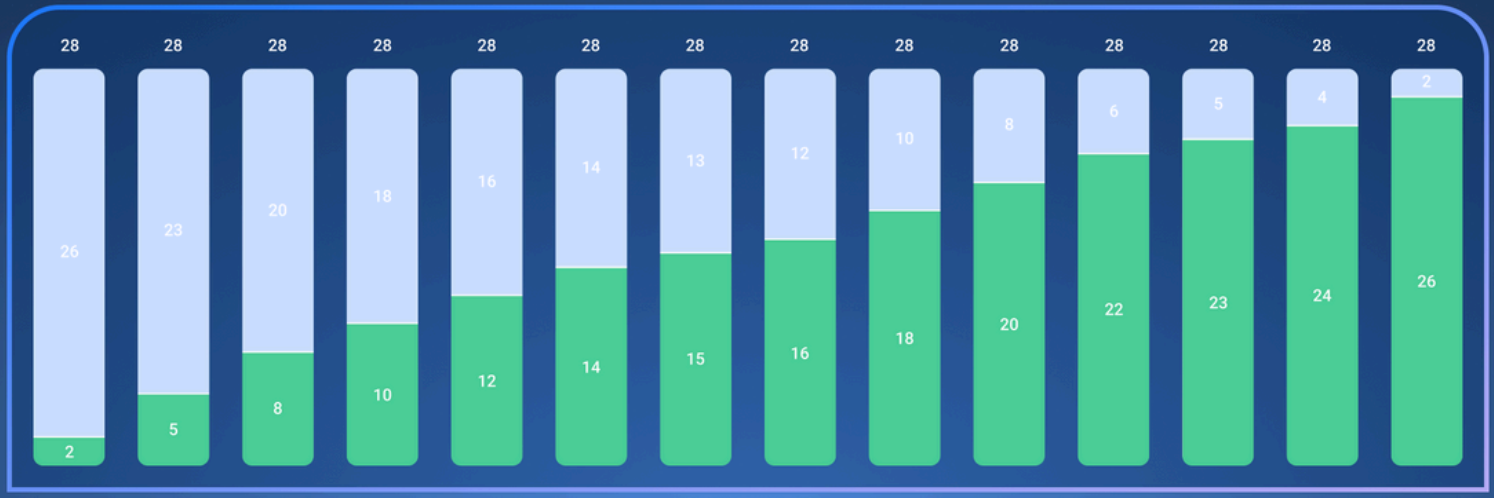


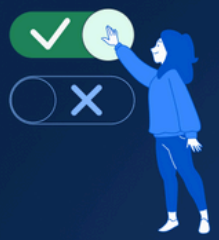
CHART VIEW

This visual report provides you with an answer:
How many issues are in each status each day?



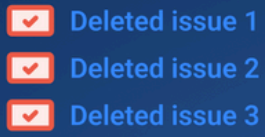
RESTORE DELETED ISSUES

Storing starts only after the activation. Only the person who activated the feature or Admin can disable it.



Activate the "Keep deleted issues" toggle

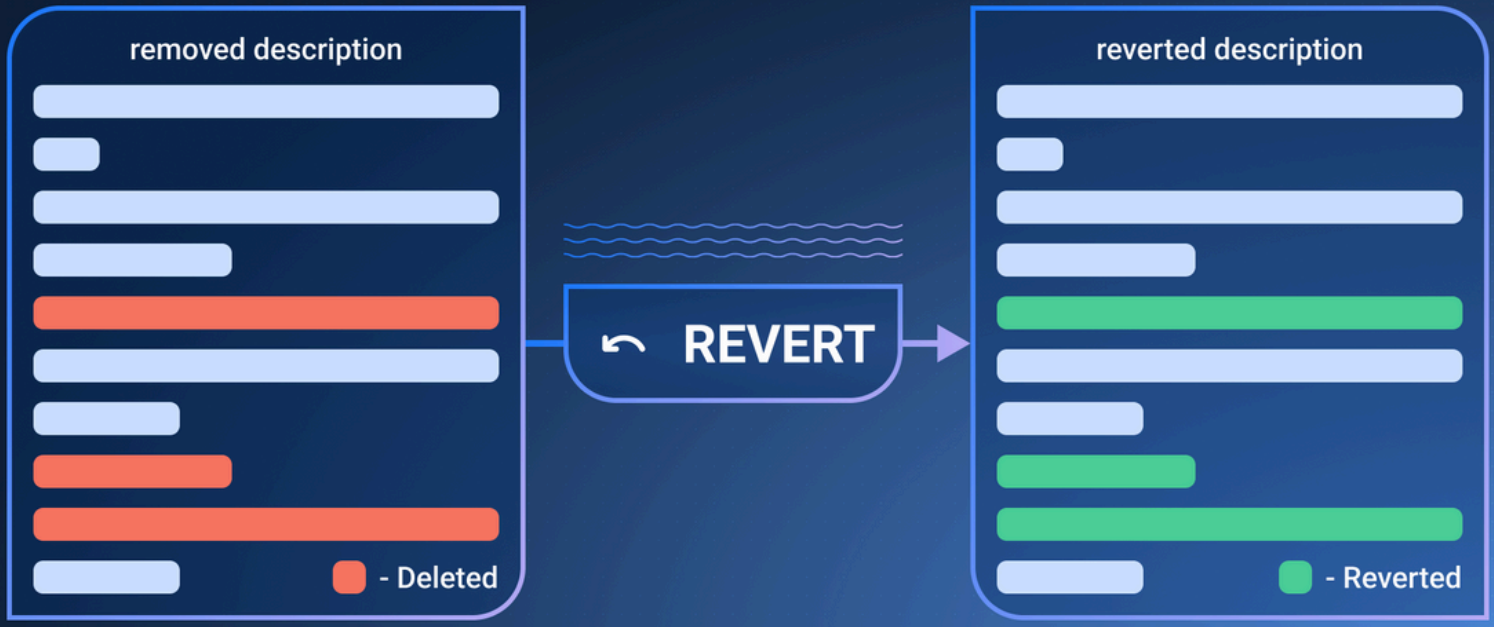
Wait for the new deleted tasks



View the list of deleted issues

Restore the deleted issue

REVERT LOST DESCRIPTION

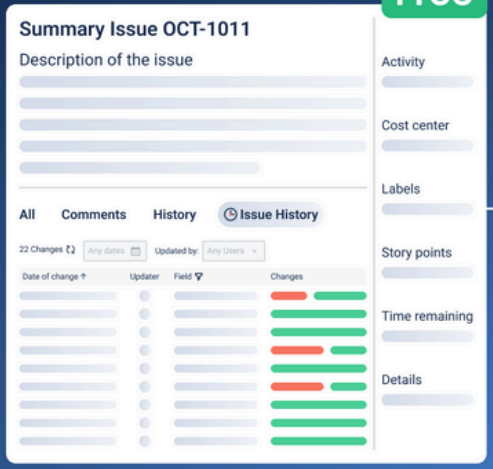


ISSUE HISTORY ACTIVITY TAB

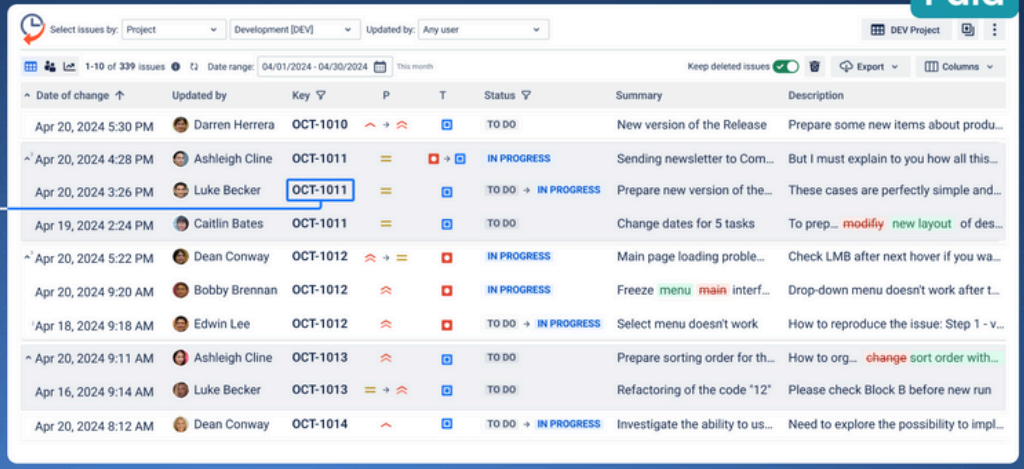
History for a single issue

History for issue list [All features]

Free



Paid



PERMISSIONS IN ADD-ON

COMPARISON WITH POPULAR COMPETITIVE APPS

✅ - Supported
❌ - Not supported

OPTIONS/PRODUCT	ISSUE HISTORY FOR JIRA	ISSUE HISTORY COLLECTOR	DESCRIPTION HISTORY TAB FOR JIRA	COMMENT HISTORY LOG FOR JIRA	RESTORE DELETED ISSUES	ISSUE HISTORY REPORTS
Main differences	Change history report for all changes + restoring deleted issues	Report with user/status statistic for each ticket	Changes made to the ticket description in diff format	History log of changes made to your issue comments	Tracking and restoring deleted issues	Track history of: Comments, Status Transitions, etc.
Report with all issues' updates	✅	❌	❌	❌	❌	✅
Filtering and sorting	✅	❌	✅	✅	✅	✅
Export	✅	✅	❌	❌	✅	✅
Issue view panel	✅	✅	✅	✅	❌	❌
Tracking deleted issues	✅	❌	❌	❌	✅	❌
Restoring deleted issues	✅	❌	❌	❌	✅	❌
Reverting description	✅	❌	❌	❌	❌	❌
Gadget on Jira dashboard	✅	✅	❌	❌	❌	❌
Access management	✅	✅	❌	❌	❌	❌
Security	CLOUD FORTIFIED	CLOUD SECURITY PARTICIPANT	❌	CLOUD FORTIFIED	CLOUD FORTIFIED	❌
Free demo	✅	❌	free app	❌	❌	free app
Free month trial	✅	✅	free app	✅	✅	free app

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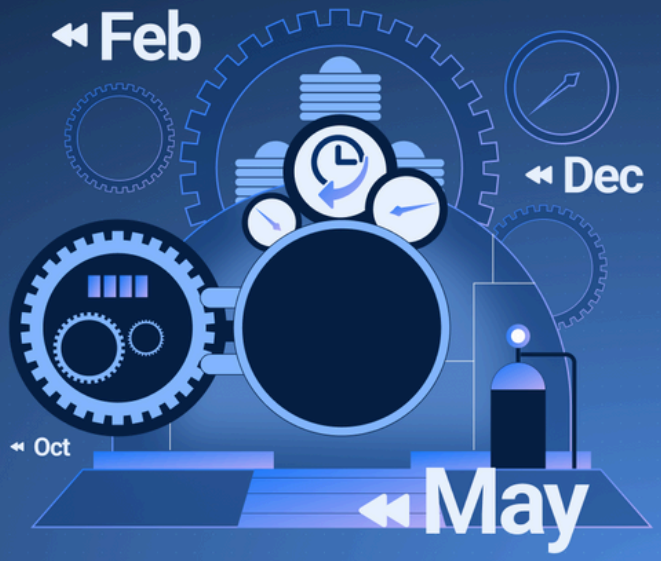
THANKS FOR READING!

SaaSJet

The SaaSJet team has a strong commitment to quality, customer satisfaction, and security. Our products empower teams to work more efficiently, improving productivity, driving results, and providing high protection for sensitive data.



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