



ISSUE HISTORY FOR JIRA CLOUD & DATA CENTER

 SaaSJet

Your journal of every past activity to Jira issues

- Keep your data safe
- Restore deleted issues
- Audit user activity

 Jira Cloud & DC





AGENDA

1. About us

2. Why Issue History?

3. Investigate past activities

4. Export report

5. Active gadget

6. Save & Load

7. Chart view

8. Restore deleted

9. Revert description

10. Activity tab

11. Permissions

12. Comparison

13. Clients

14. Contacts



ABOUT US

2018 New Atlassian marketplace vendor

2019 Atlassian marketplace top vendor

2020 Security Self-Assessment program

2021 Silver Marketplace partner

2022 Gold Marketplace partner

2023 Partner of year 2022:
Cloud Apps

NOW Platinum
Marketplace partner



Platinum
Marketplace Partner



Security Self-
Assessment Program



Cloud Security
Participant



Cloud Fortified



WHY DO YOU NEED ISSUE HISTORY?



get a retrospective journal for every company's activity



monitor what updates each user has made



organize all of the company's internal and external operations in one spot



obtain a ready database for the audit of your teamwork



acquire an independent Jira tool and avoid business conflicts





INVESTIGATE PAST ACTIVITIES



WHAT

changes were made
ex. Status: To Do -> In Progress



WHEN

changes were made
ex. Date: Feb 13, 2025 - Feb 20, 2025



WHO

made the changes
ex. Updated by: John Adams

Changes

Prepare some new items about the production cycl...

0%



100%

But I must explain to you how all this mistaken idea...

These cases are perfectly simple and easy to distin...

100%

The drop-down menu doesn't work after the first cli...

100%

80%

ACTIVITY GADGET: HOW IT WORKS

WHEN
MODIFICATIONS OCCURED

WHO
IS RESPONSIBLE FOR UPDATES

WHAT
CHANGES WERE MADE

Filter Updated by: User Export


| Date of change | Key | Updater | Field | Changes |
|------------------------|----------|-----------------|------------|---|
| Apr 08, 2025, 12:48 PM | DEV-1233 | John Doe | Comment | Prepare some new items about the production cycl... |
| Apr 08, 2025, 12:55 PM | DEV-1252 | Sophia Thompson | Time Spent | 0% → 100% |
| Apr 09, 2025, 10:06 PM | DEV-1212 | Emily White | Comment | But I must explain to you how all this mistaken idea... |
| Apr 09, 2025, 11:33 PM | DEV-1274 | Alexander King | Comment | These cases are perfectly simple and easy to distin... |
| Apr 09, 2025, 12:59 PM | DEV-1213 | Michael Young | Progress | 100% |
| Apr 10, 2025, 10:00 PM | DEV-1244 | Sophia Thompson | Comment | The drop-down menu doesn't work after the first cli... |
| Apr 10, 2025, 10:40 PM | DEV-1229 | John Doe | Progress | 100% |
| Apr 10, 2025, 12:00 PM | DEV-1222 | Emily White | Time Spent | 80% |



SAVE & LOAD PRESETS

Save your reports as presets and use them whenever you need

SAVED PRESETS

 Marketing KPI's last mon...

 DEV sprint IH-109

 Anna's last week tasks

 Design 90 days

 DEV sprint SLA-111

 MAR sprint MAR-205

| Date | Key | Updated by | Summary | Assignee |
|------|-----|------------|---------|----------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

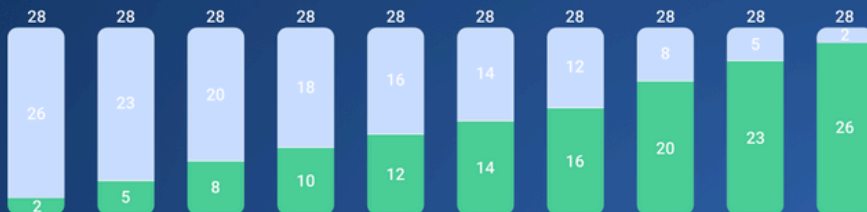




CHART VIEW

This visual report provides you with an answer:
How many issues are in each status each day?

■ - To Do

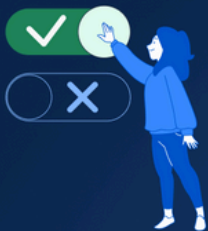
■ - Done





RESTORE DELETED ISSUES

Storing starts only after the activation. Only the person who activated the feature or Admin can disable it.



Activate the "Keep deleted issues" toggle



Wait for the new deleted tasks

- Deleted issue 1
- Deleted issue 2
- Deleted issue 3

View the list of deleted issues

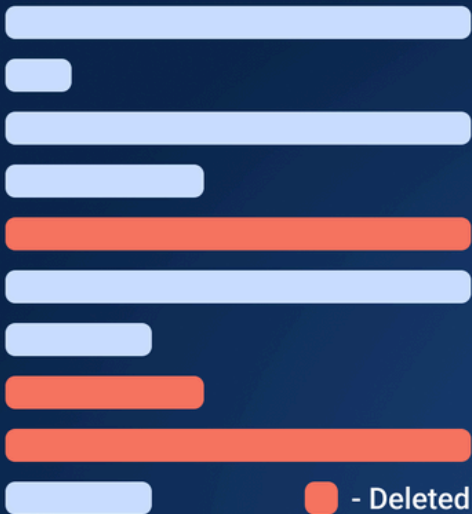


Restore the deleted issue



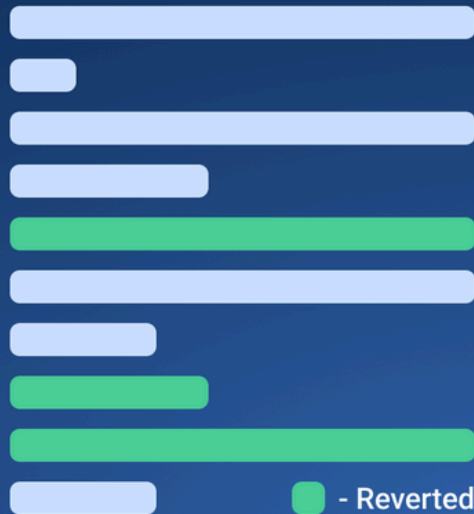
REVERT LOST DESCRIPTION

removed description



REVERT

reverted description





ISSUE HISTORY **ACTIVITY TAB**

History for a single issue

History for issue list [All features]

Summary Issue OCT-1011

Description of the issue

Activity

Cost center

Labels

Story points

Time remaining

Details

Free

Issue List

Select issues by: Project Development [DEV] Updated by: Any user

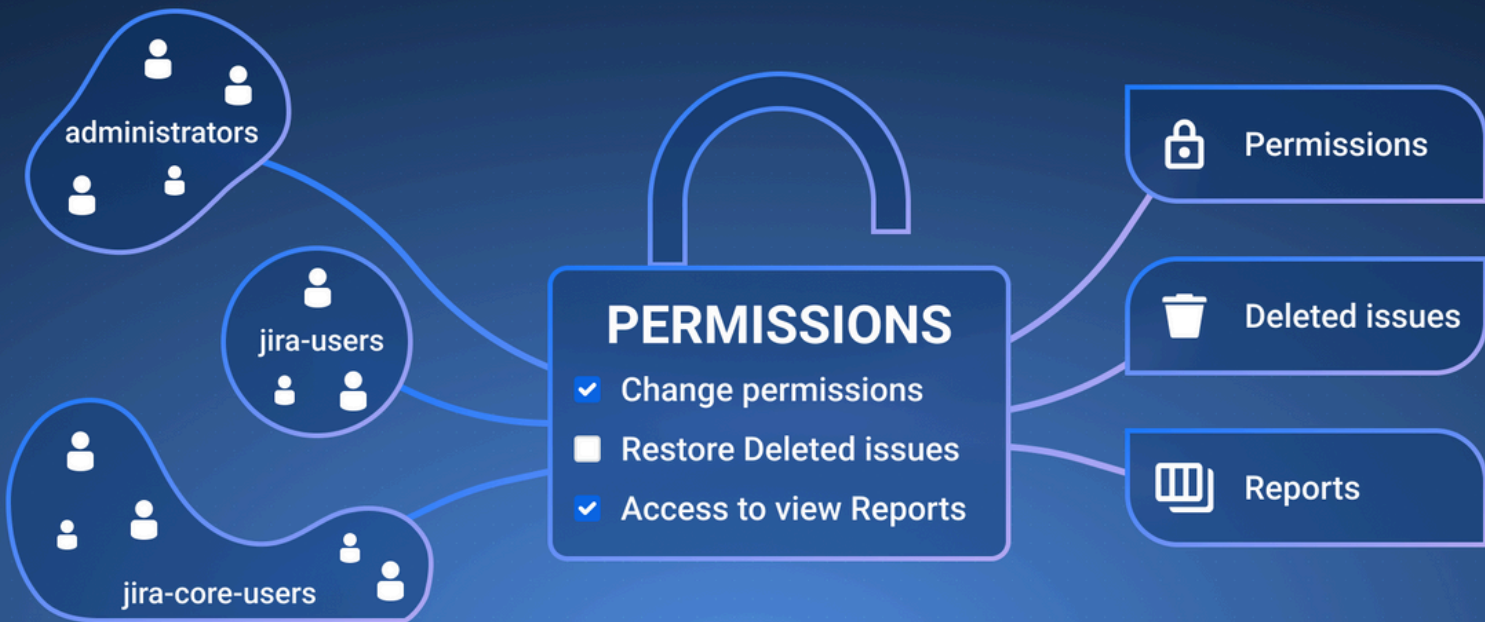
1-10 of 339 issues Date range: 04/01/2024 - 04/30/2024

| Date of change | Updated by | Key | P | T | Status | Summary | Description |
|----------------------|----------------|----------|---|---|---------------------|--|--|
| Apr 20, 2024 5:30 PM | Darren Herrera | OCT-1010 | ^ | → | TO DO | New version of the Release | Prepare some new items about produ... |
| Apr 20, 2024 4:28 PM | Ashleigh Cline | OCT-1011 | = | → | IN PROGRESS | Sending newsletter to Com... | But I must explain to you how all this... |
| Apr 20, 2024 3:26 PM | Luke Becker | OCT-1011 | = | → | TO DO → IN PROGRESS | Prepare new version of the... | These cases are perfectly simple and... |
| Apr 19, 2024 2:24 PM | Caitlin Bates | OCT-1011 | = | → | TO DO | Change dates for 5 tasks | To prep... modify new layout of des... |
| Apr 20, 2024 5:22 PM | Dean Conway | OCT-1012 | ^ | → | IN PROGRESS | Main page loading proble... | Check LMB after next hover if you wa... |
| Apr 20, 2024 9:20 AM | Bobby Brennan | OCT-1012 | ^ | → | IN PROGRESS | Freeze menu main interf... | Drop-down menu doesn't work after t... |
| Apr 18, 2024 9:18 AM | Edwin Lee | OCT-1012 | ^ | → | TO DO → IN PROGRESS | Select menu doesn't work | How to reproduce the issue: Step 1 - v... |
| Apr 20, 2024 9:11 AM | Ashleigh Cline | OCT-1013 | ^ | → | TO DO | Prepare sorting order for th... | How to org... change sort order with... |
| Apr 16, 2024 9:14 AM | Luke Becker | OCT-1013 | = | → | TO DO | Refactoring of the code "12" | Please check Block B before new run |
| Apr 20, 2024 8:12 AM | Dean Conway | OCT-1014 | ^ | → | TO DO → IN PROGRESS | Investigate the ability to us... | Need to explore the possibility to impl... |

Paid



PERMISSIONS IN ADD-ON





COMPARISON WITH POPULAR COMPETITIVE APPS

✔ - Supported

✘ - Not supported

| OPTIONS/PRODUCT | ISSUE HISTORY FOR JIRA | ISSUE HISTORY COLLECTOR | DESCRIPTION HISTORY TAB FOR JIRA | COMMENT HISTORY LOG FOR JIRA | RESTORE DELETED ISSUES | ISSUE HISTORY REPORTS |
|---------------------------------|--|---|---|--|---------------------------------------|--|
| Main differences | Change history report for all changes + restoring deleted issues | Report with user/status statistic for each ticket | Changes made to the ticket description in diff format | History log of changes made to your issue comments | Tracking and restoring deleted issues | Track history of: Comments, Status Transitions, etc. |
| Report with all issues' updates | ✔ | ✘ | ✘ | ✘ | ✘ | ✔ |
| Filtering and sorting | ✔ | ✘ | ✔ | ✔ | ✔ | ✔ |
| Export | ✔ | ✔ | ✘ | ✘ | ✔ | ✔ |
| Issue view panel | ✔ | ✔ | ✔ | ✔ | ✘ | ✘ |
| Tracking deleted issues | ✔ | ✘ | ✘ | ✘ | ✔ | ✘ |
| Restoring deleted issues | ✔ | ✘ | ✘ | ✘ | ✔ | ✘ |
| Reverting description | ✔ | ✘ | ✘ | ✘ | ✘ | ✘ |
| Gadget on Jira dashboard | ✔ | ✔ | ✘ | ✘ | ✘ | ✘ |
| Access management | ✔ | ✔ | ✘ | ✘ | ✘ | ✘ |
| Security | CLOUD FORTIFIED | CLOUD SECURITY PARTICIPANT | ✘ | CLOUD FORTIFIED | CLOUD FORTIFIED | ✘ |
| Free demo | ✔ | ✘ | free app | ✘ | ✘ | free app |
| Free month trial | ✔ | ✔ | free app | ✔ | ✔ | free app |



OUR CLIENTS and 120 000+ more



Microsoft



NOVARTIS



NYMBUS

/LiveRamp

BRIGHTCOVE®



BRANDT



ABS

Horizontal

GiG



TREND MICRO™

ENGIE

FLYR

PRAGMATIC PLAY



CONTACTS



MARKETPLACE

saasjet.com/TryIH



VIDEO PLAYLIST

saasjet.com/VideoIH



DEMO SITE

saasjet.com/DemoSiteIH



DEMO CALL

saasjet.com/IHDemoCall



DOCUMENTATION

saasjet.com/DocsIH



CONTACT SUPPORT

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THANKS FOR READING!



The SaaSJet team has a strong commitment to quality, customer satisfaction, and security. Our products empower teams to work more efficiently, improving productivity, driving results, and providing high protection for sensitive data.



 Jira Cloud & Data Center