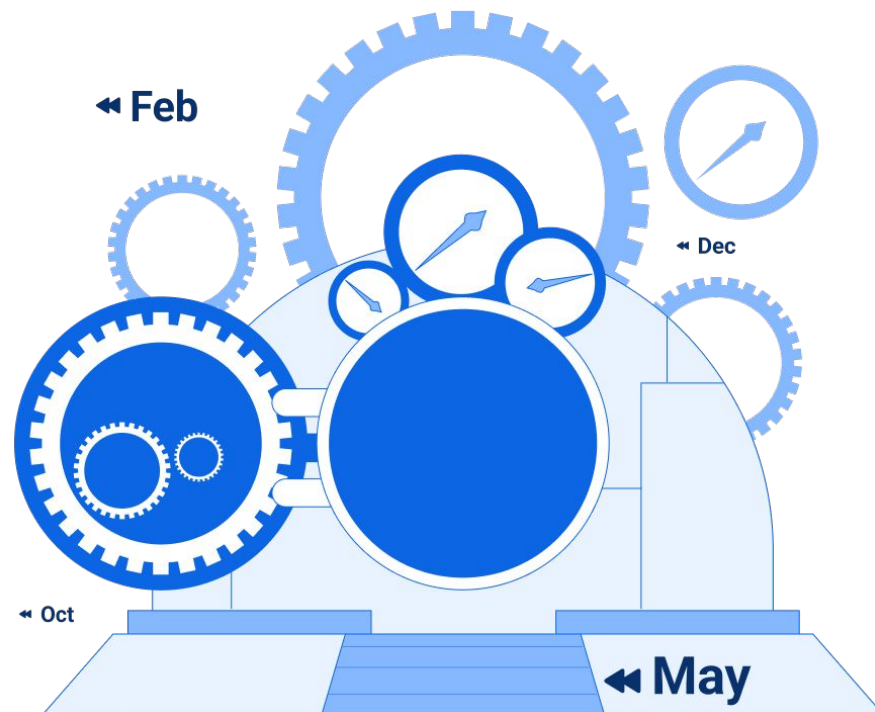


Issue History for Jira

Your journal of all changes made to Jira work items:

- Track all updates
- Restore deleted work items
- Audit user activity



AGENDA

1

INTRODUCTION

Briefly about us and why Issue History matters.

2

CAPABILITIES

Explore past activities, restore data, and manage history with simple tools.

3

INTEGRATION

See how it fits into Jira and stays accessible where you need it.

4

WRAP-UP

Closing with permissions, client cases, and ways to connect.

ABOUT US

- 
- NOW** Platinum Marketplace Partner
 - 2023** Partner of Year 2022: Cloud Apps
 - 2022** Gold Marketplace Partner
 - 2021** Silver Marketplace Partner
 - 2020** Security Self-Assessment Program
 - 2019** Atlassian Marketplace Top Vendor
 - 2018** New Atlassian Marketplace Vendor

SECURITY



RUNS ON ATLASSIAN

The app follows Atlassian's top security standards, with all data kept inside Atlassian.



DATA RESIDENCY

The app supports the Atlassian Data Residency program, giving your company control and flexibility.



BUG BOUNTY PROGRAM

Security experts are invited to identify bugs so that risks can be addressed more quickly and your data remains safer.



SOC 2

The app adheres to strict data protection rules, making it ideal for teams that prioritize privacy and trust.

WHY DO YOU NEED ISSUE HISTORY?



Get a retrospective journal for every company's activity



Organize all of the company's internal and external operations in one spot



Obtain a ready database for the audit of your teamwork



Acquire an independent Jira tool and avoid business conflicts



Monitor what updates each user has made

INVESTIGATE PAST ACTIVITIES

WHEN

modifications occurred

WHO

is responsible for updates

WHAT

changes were made

Keep deleted issues

^	Date of change ↑	Updated by	Key ↕	T	Summary	P	Status	Description
^	Apr 16, 2025, 9:45 AM	Anna Jonson	DEV-1234	🔴 → 🟢	New version of the Release	⏏	TO DO	In the real of digital product development, user experience (UX) design plays a pivotal role in sh...
	Apr 16, 2025, 10:32 AM	Anna Jonson	DEV-1234	🔴	New version of the Release	⏏	TO DO	In the real-of-digital-product-development world of software creation and development ... ↻
	Apr 22, 2025, 3:23 PM	Anna Jonson	DEV-1234	🔴	New version of the Release	⏏	TO DO → IN PROGRESS	In the world of software creation and development user experience (UX) design plays a pivotal r...
	Apr 24, 2025, 4:00 PM	Anna Jonson	DEV-1234	🔴	New version of the Release	⏏	IN PROGRESS → DONE	In the world of software creation and development user experience (UX) design plays a pivotal r...
	Apr 24, 2025, 4:02 PM	Anna Jonson	DEV-1234	🔴	New version of the Release	⏏	DONE	In-the-world-of-software-creation-and-development ↻
^22	Apr 22, 2025, 3:23 PM	Darren Herrera	DEV-1127	🔴	Main page loading problem issue	⏏ → =	IN PROGRESS	A newly implemented feature has caused unexpected errors, disrupting core functionality. Cond...
^	Apr 16, 2025, 10:32 AM	Caitlin Bates	DEV-1124	🟢	Website development	⏏	ON REVIEW	The UX design prosec-begin process begins with user research, which involves underst... ↻
	Apr 22, 2025, 3:23 PM	Anna Jonson	DEV-1124	🟢	Website development	⏏	ON REVIEW → DONE	The UX design process begins with user research, which involves understanding the needs, pref...
	Apr 16, 2025, 10:32 AM	Luke Becker	DEV-1165	🟢	Freeze main interface	=	TO DO	Throughout-the-implementation-process It is important to conduct regular testing an ↻

EXPORT TO XSLX & CSV & PDF

Date of change	Key	Updated by	Summary	Assignee	Status
				Removed	
			Added		
			Removed		Added
				Removed	
			Removed		Removed
Added	Added	Added	Added	Added	Added

● - Added ● - Removed



SAVE & LOAD PRESETS

Save your reports as presets and use them whenever you need.

Marketing KPI's last month

PRIVATE

Marketing KPI's last month

DEV sprint IH-109

ORGANIZATION

Anna's last week tasks

Design 90 days

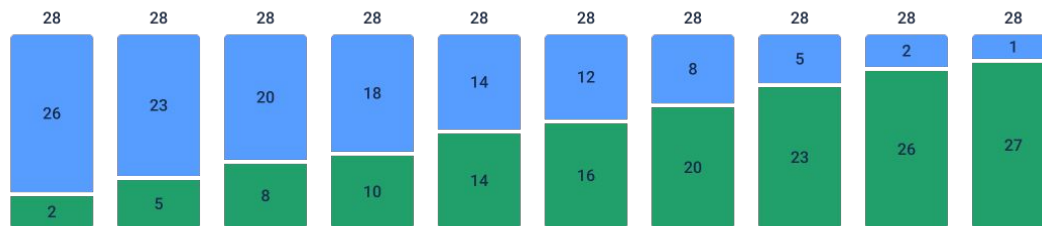
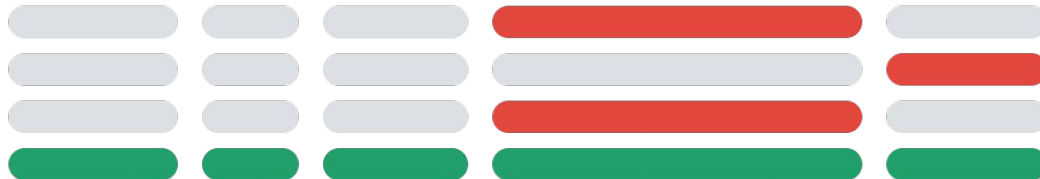
DEV sprint SLA-111

MAR sprint MAR-205

April report

Save as new View

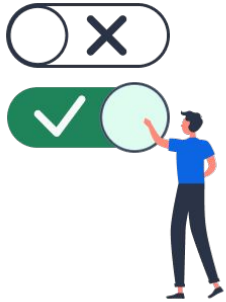
Date of change	Key	Updated by	Summary	Assignee
----------------	-----	------------	---------	----------



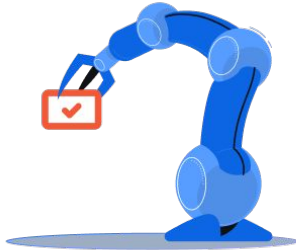
RESTORE DELETED WORK ITEMS

Storing starts only after the activation. Only the person who activated the feature or Admin can disable it.

Activate the storing process



Wait for the new deleted tasks



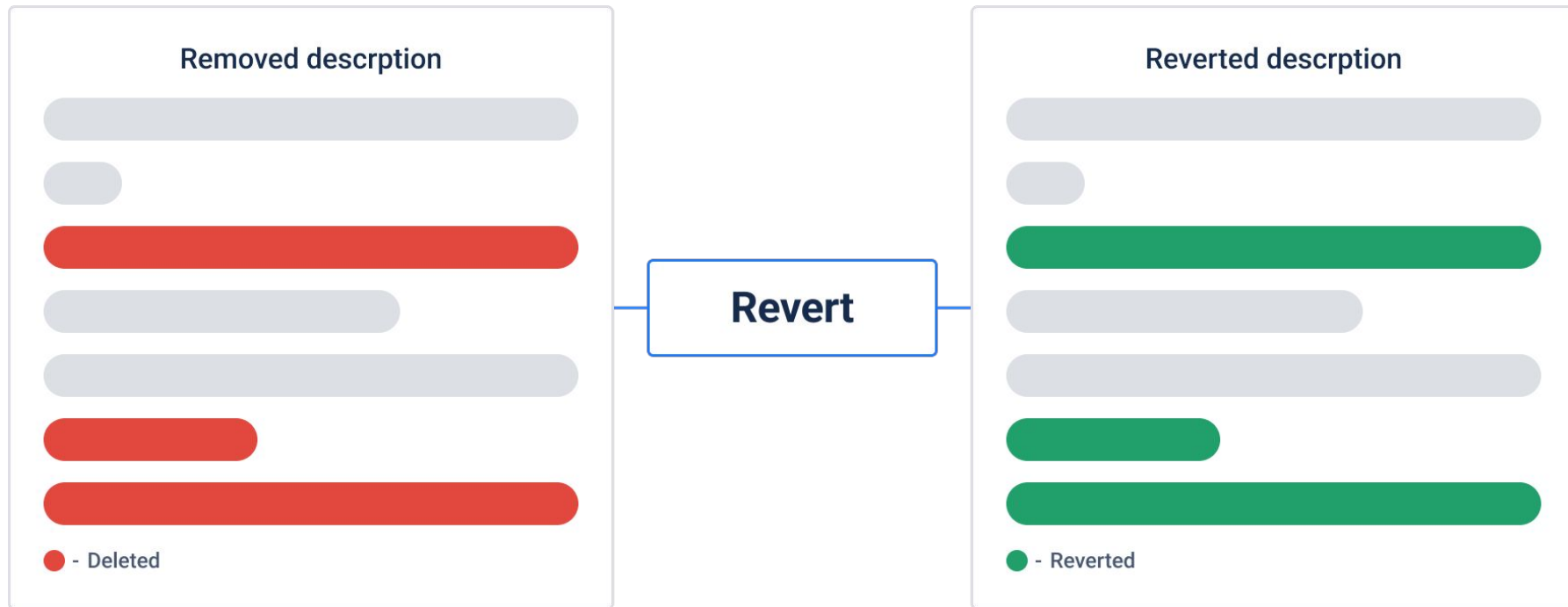
View the list of deleted work items

- Deleted work 1
- Deleted work 2
- Deleted work 3

Restore the deleted work items



REVERT LOST AND CHANGED DESCRIPTION



ROLL BACK MULTIPLE CHANGES WITH THE BULK REVERT OPTION

Control the result

Select changes to rollback

Run the Bulk revert process

Bulk Revert in progress

Stay on this page until the bulk revert is finished.

Issue	Field	Status
DEV-1234 Data analysis	Status	SUCCESS
DEV-1125 Competitor Analysis	Status	SUCCESS
DEV-872 Improve report accuracy	Assignee	SUCCESS
DEV-872 Improve report accuracy	Time spent	ERROR
DEV-1125 Competitor Analysis	Description	SUCCESS

Results: SUCCESS 55 ERROR 2

Close and refresh Cancel

57 changes selected | Bulk revert

ACTIVITIES GADGET: HOW IT WORKS

View all the changes made to the fields in rows, similar to a stream or flow of activities.

Activities (by Issue History)

14236 changes

Project ▾ All issues ▾ Updated by: Any user ▾ Last 7 days

Date of change ↓	Key	Updater	Field ↓ ▾	Changes
Apr/01/23 at 06:57 AM	ABC-1234		Description	Completed the initial analysis and identified the key bottlenecks in the system. Proceeding with implementation of the proposed opt...
Apr/01/23 at 06:57 AM	IHL-1254		Status	IN PROGRESS → TO DO
Apr/01/23 at 06:57 AM	IHL-1250		Assignee	Brooklyn Simmons → Cameron Leslie Williamson
Apr/01/23 at 06:57 AM	ABC-1233		Description	Conduct an in-depth review process and assessment detailed analysis of user behavior data to identify patterns and trends. Use...
Apr/01/23 at 06:57 AM	IHL-1250		Priority	^ → =
Apr/01/23 at 06:57 AM	ABC-1232		Description	Analysis of recent error logs Related system processes indicate inconsistencies in data synchronization. Investigate root causes a...
Apr/01/23 at 06:57 AM	IHL-1260		Assignee	Ronald Richards → Denver Jonshon
Apr/01/23 at 06:57 AM	ABC-1222		Comment	@Caitlin Bates, reviewing the latest reports after applying the fix. Additional analysis is needed to confirm performance improvemen...

now

Issues per page: 25 < 1 2 3 >

ISSUE HISTORY PANEL VIEW

History for a single work item

Projects / Development / DEV-345

Activity

Show: Issue History

3 changes Any dates Updated by: Any user

Field

Ronald Richards changed the Status on DEV-345 Apr 25, 2025, 3:25 PM
TO DO → IN PROGRESS

Ronald Richards changed the Assignee on DEV-345 Apr 22, 2025, 1:40 PM
Ronald Richards → Darren Herrera

Ronald Richards updated the Description on DEV-345 Apr 22, 2025, 1:38 PM
Create Create a fix for an issue causing incorrect data synchronization between the front-end and back-end systems.

FREE

History for the list of work items with filters + bulk revert

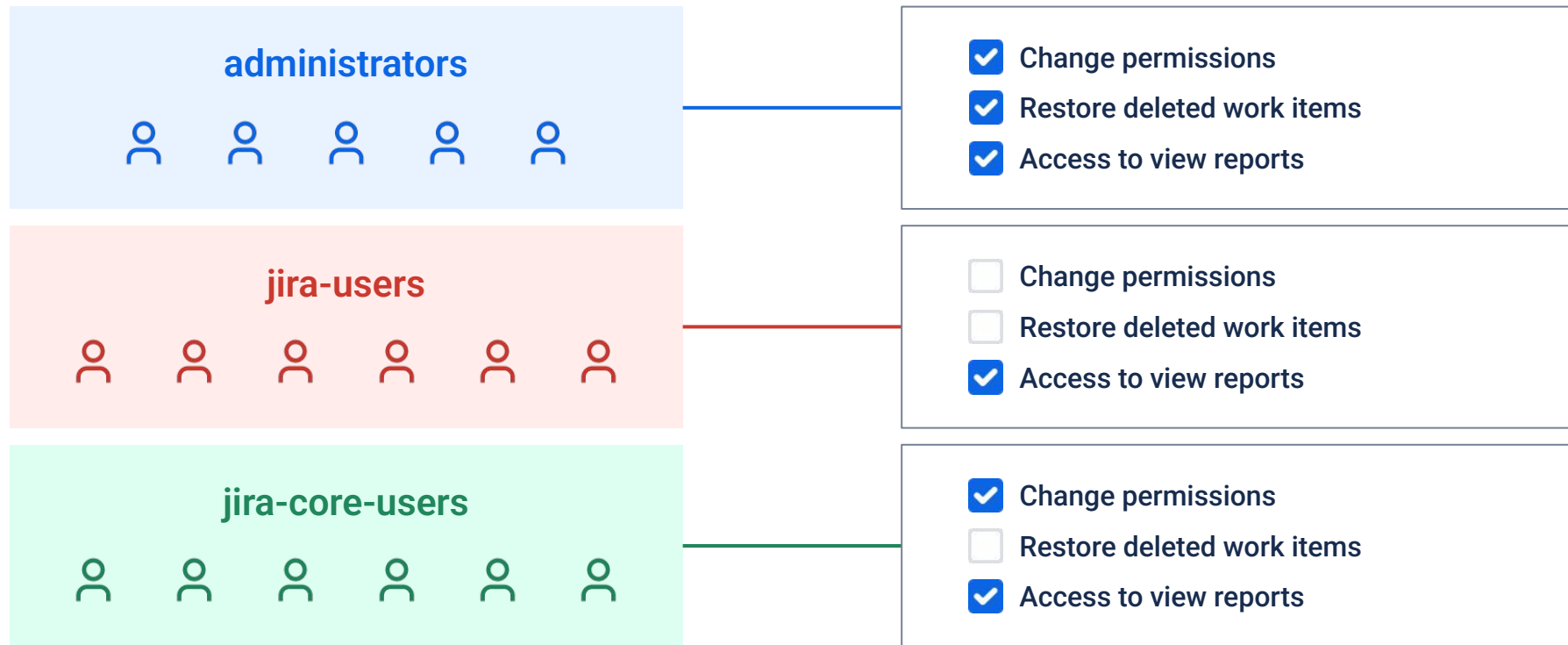
1-10 of 339 logs Within the last: 7 days

Export

Date of change	Key	Updater	Field	Changes
Apr 25, 2025, 3:25 PM	DEV-345	Ronald Richards	Status	TO DO → IN PROGRESS
Apr 22, 2025, 1:40 PM	DEV-345	Ronald Richards	Assignee	Ronald Richards → Darren Herrera
Apr 22, 2025, 1:38 PM	DEV-345	Ronald Richards	Description	Create Create a fix for an issue causing incorrect data synchronization between t...

PAID

PERMISSIONS IN APP



Features	Issue History for Jira	Issue History Collector	Description History Tab for Jira	Comment History Log for Jira	Restore Deleted Issues	Issue History Reports
Report with all updates	✓	✗	✗	✗	✗	✓
Filtering and sorting	✓	✗	✓	✓	✓	✓
Export	✓	✓	✗	✗	✓	✓
Work item view panel	✓	✓	✓	✓	✗	✗
Tracking deleted work items	✓	✗	✗	✗	✓	✗
Restoring deleted work items	✓	✗	✗	✗	✓	✗
Reverting description	✓	✗	✗	✗	✗	✗
Bulk revert of Jira Fields	✓	✓	✗	✗	✗	✗
Gadget on Jira dashboard	✓	✓	✗	✗	✗	✓
Access management	✓	✓	✗	✗	✗	✗
Security						
Forge compliant	✓	✗	✗	✗	✗	✗
Runs on Atlassian	✓	✗	✗	✗	✗	✗
Data Residency	✓	✗	✗	✗	✗	✗
SOC 2 compliant	✓	✗	✗	✗	✗	✗
Bug Bounty participant	✓	✓	✗	✓	✓	✗

OUR CLIENTS and 217 000+ more



CONTACTS



MARKETPLACE

[Try Issue History for Jira](#)



DEMO VIDEO

[Explore demo video](#)



VIDEO GUIDES

[Watch our videos](#)



DEMO CALL

[Schedule a demo call](#)



DOCUMENTATION

[Read more in documentation](#)



SUPPORT

[Contact support](#)

THANKS FOR READING

SaaSJet team is committed to quality and customer success.

Our apps are simple, reliable, and efficient. They help teams save time and boost productivity. We place a strong focus on security to protect sensitive data.

With SaaSJet apps, organizations achieve more and reach results faster.



INSTAGRAM

[Visit our page](#)



LINKEDIN

[Visit our page](#)



TWITTER

[Visit our page](#)

