



**Issue History for Jira** — see all changes in one place!

*Track, restore, and export work item updates easily and fast.*

# About SaaSJet

SaaSJet, a Platinum Atlassian Marketplace Partner, delivers reliable, high-performance solutions that provide significant business value for Jira users.

SaaSJet's apps are delivering technology-driven business results to help clients boost their operations, performance, and efficiency.



Platinum  
Marketplace Partner



**Issue History for Jira** is about gaining complete visibility into every change.

- Your Jira already captures updates; we transform that activity into a complete, auditable record of every change, deletion, and field update.
- Works seamlessly within your existing Jira setup - no workflow rewrites or external data processing required.
- Strengthens compliance and governance: prove who changed what, when, and why across all your projects.
- Fast pilot: achieve audit-ready visibility in just a few easy steps.

# The Enterprise pain we solve

## **Compliance audits take too long and drain resources**

Teams spend days gathering evidence of what changed and when.

## **Deleted or missing work items create blind spots**

Incomplete records raise compliance and accountability risks.

## **Manual comparisons slow decisions**

Checking versions across work items is time-consuming and error-prone.

## **No easy way to export the full change history**

Jira alone can't deliver cross-project reports or audit-ready data.

**Issue History for Jira** brings complete visibility across every project, every update, every deleted work item, and every team.

# Value proposition



**Visibility:** A single dashboard for all project work item updates.

**Compliance:** Track who changed what and when and export reports in seconds.

**Security:** Use a 100% Forge-based app, data stays inside Atlassian Cloud.

**Scalability:** Handles 10K+ users and large Jira instances effortlessly.

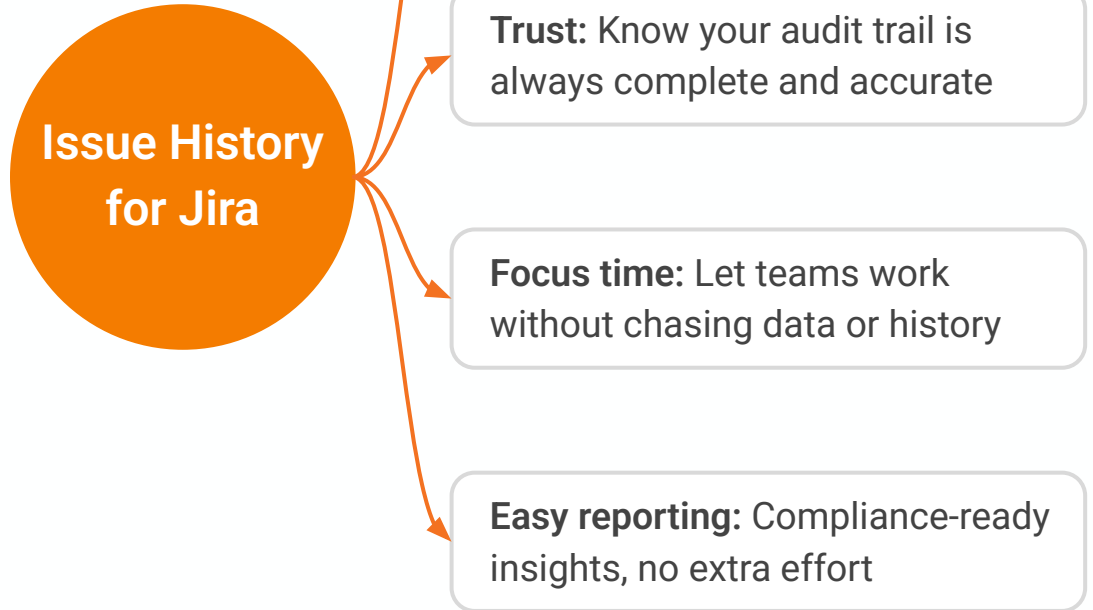
**Efficiency:** Save hours per audit cycle, eliminate manual digging.



# The ideal: complete visibility without complexity

This is the balance every  
enterprise team strives for:

- Transparency without manual tracking of changes
- Accountability without extra stress or pressure
- Compliance without chaos or data gaps



# Why tracking changes beats guessing

Jira's built-in history shows only fragments, while Issue History completes the picture.



**Detect unexpected changes fast**



**Review who edited or deleted work items**



**Keep records safe for audits, even when work items are removed**

# Product snapshot

Control every change across your Jira projects.

## WHEN

modifications occurred

## WHO

is responsible for updates

## WHAT

changes were made

The screenshot shows a Jira project log for the 'Development [DEV]' project, filtered by 'Any user' and dated from 10/01/2025 to 10/31/2025. The log displays six entries, each with a date, user, key, issue type, summary, priority, status, and description. Annotations highlight specific columns: 'Date of change' (blue box), 'Updated by' (red box), and 'Description' (green box).

Date of change	Updated by	Key	Issue Type	Summary	Priority	Status	Description
Apr 16, 2025, 9:45 AM	Anna Jonson	DEV-1234	🚫 → ✅	New version of the Release	⚡	TO DO	In the real of digital product development, user experi...
Apr 16, 2025, 10:32 AM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	TO DO	In the <b>real-of-digital-product-development</b> w... ↻
Apr 22, 2025, 3:23 PM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	TO DO → IN PROGRESS	In the world of software creation and development us...
Apr 24, 2025, 4:00 PM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	IN PROGRESS → DONE	In the world of software creation and development us...
Apr 24, 2025, 4:02 PM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	DONE	<b>In the world of software creation and develop...</b> ↻
Apr 22, 2025, 3:23 PM	Darren Herrera	DEV-1127	🚫	Main page loading problem issue	⚡ → =	IN PROGRESS	A newly implemented feature has caused unexpected...

# Product snapshot

Analyze team and user activity.

Select work items by: Project  Updated by:

1-10 of 10 logs Date range: 10/01/2025 - 10/31/2025 This month Keep deleted work items

Date of change	Updated by	Key	Issue Type	Summary	Priority	Status	Description
Apr 16, 2025, 9:45 AM	Anna Jonson	DEV-1234	🚫 → ✅	New version of the Release	⚡	TO DO	In the real of digital product development, user experi...
Apr 16, 2025, 10:32 AM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	TO DO	In the <b>real-of-digital-product-development</b> w... ↻
Apr 22, 2025, 3:23 PM	Ronald Richards	DEV-1234	🚫	New version of the Release	⚡	TO DO → IN PROGRESS	In the world of software creation and development us...
Apr 24, 2025, 4:00 PM	Ronald Richards	DEV-1234	🚫	New version of the Release	⚡	IN PROGRESS → DONE	In the world of software creation and development us...
Apr 24, 2025, 4:02 PM	Anna Jonson	DEV-1234	🚫	New version of the Release	⚡	DONE	<b>In-the-world-of-software-creation-and-develop...</b> ↻
Apr 16, 2025, 10:32 AM	Ronald Richards	DEV-1124	✅	Website development	⬇️	ON REVIEW → DONE	The UX design process begins with user research, wh...
Apr 22, 2025, 3:23 PM	Anna Jonson	DEV-1124	✅	Website development	⬇️	ON REVIEW	The UX design <b>prosee-begin</b> <b>process begins...</b> ↻
Apr 22, 2025, 3:23 PM	Anna Jonson	DEV-1127	🚫	Main page loading problem issue	⬇️ → =	IN PROGRESS	A newly implemented feature has caused unexpected...

# Product snapshot

Track and restore deleted work items.

Select work items by: Deleted work items Development [DEV] Deleted by: Any User

1-10 of 10 logs Date range: 10/01/2025 - 10/31/2025 This month

Keep deleted work items

Deleted date	Deleted by	Key	Issue Type	Summary	Priority	Status	Assignee	Descrip
Apr 16, 2025, 9:45 AM	Anna Jonson	DEV-1230	<input checked="" type="checkbox"/>	Implement user authentication flow	=	TO DO	Darren Herrera	Add sign
Apr 16, 2025, 10:32 AM	Anna Jonson	DEV-1231		Refactor API integration layer				
Apr 22, 2025, 3:23 PM	<a href="#">Restore</a> Caitlin Bates	DEV-1232		Optimize image loading performan...				
Apr 24, 2025, 4:00 PM	Anna Jonson	DEV-1233	<input checked="" type="checkbox"/>	Add dark mode support				
Apr 24, 2025, 4:02 PM	Anna Jonson	DEV-1134	<input checked="" type="checkbox"/>	Update dashboard analytics				
Apr 16, 2025, 10:32 AM	Darren Herrera	DEV-1135	<input checked="" type="checkbox"/>	Website development				

Review the deleted tasks

Projects / Development / DEV-1232

## Optimize image loading performance

To Do

**Description**  
Implement lazy loading and compression to reduce page load time.

**Details**

Assignee Ronald Richards

Reporter Caitlin Bates

Priority High

Sprint None

Due date Jan/16/2025

**Comments**

Caitlin Bates April 22, 2025 at 10:53 AM  
@Ronald Richards, alright, I'll delete this task then.

Ronald Richards December 28, 2024 at 9:13 PM  
@Caitlin Bates, we conducted a review to confirm the solution to the problem before implementation and found that it is currently impossible to implement due to a number of issues.

[Learn more](#)

[Cancel](#) [Restore](#)

# Product snapshot

Generate and export reports in Excel, CSV, or PDF.

1-10 of 10 logs 🔍 🔄 Date range: 10/01/2025 - 10/31/2025 📅 This month Keep deleted work items  🗑️ 📄 🏠

^	Date of change	↑	Updated by	Key	↓	🔍	Issue Type	Summary	Priority	🔍	Status	🔍	Description
^	Apr 16, 2025, 9:45 AM		Anna Jonson	DEV-1234	🚫	→	👍	New version of the Release	🔴		TO DO		In the real of digital pro
	Apr 16, 2025, 10:32 AM		Anna Jonson	DEV-1234	🚫			New version of the Release	🔴		TO DO		In the real of digital pro
	Apr 22, 2025, 3:23 PM		Anna Jonson	DEV-1234	🚫			New version of the Release	🔴		TO DO → IN PROGRESS		In the world of software creation and development us...

Export options: 📄 Excel 📄 Excel (advanced) 📄 CSV

A1 🔍 ✖ ✓ fx

	A	B	C	D	E	F	G	H	I	J	L	M
1	Date of changes	Updated by	Key	Issue Type	Issue Type [new]	Summary	Priority	Priority [new]	Status	Status [new]	Description	Description [new]
2	16/Apr/25 9:45:21 AM	Anna Jonson	DEV-1234	Bug	Task	New version of the Release	Highest		TO DO		In the real of digital product development, user exper	
3	16/Apr/25 10:32:19 AM	Anna Jonson	DEV-1234	Bug		New version of the Release	Highest		TO DO		In the real of digital product development, user exper	In the world of software
4	22/Apr/25 3:23:14 PM	Anna Jonson	DEV-1234	Bug		New version of the Release	Highest		TO DO	IN PROGRESS	In the real of digital product development, user exper	
5	24/Apr/25 4:02:45 PM	Anna Jonson	DEV-1234	Bug		New version of the Release	Highest		IN PROGRESS	DONE	In the real of digital product development, user exper	
6	16/Apr/25 10:32:19 AM	Anna Jonson	DEV-1234	Bug		New version of the Release	Highest		DONE		In the world of software. User experience (UX) de	
7	16/Apr/25 9:45:21 AM	Darren Herrera	DEV-1127	Bug		Main page loading prob	Low	Medium	IN PROGRESS		A newly implemented feature has caused unexe	
8	03/Apr/25 9:45:46 AM	Caitlin Bates	DEV-1124	Task		Website development	High		ON REVIEW		The UX design process be	The UX design process t
9	03/Apr/25 3:23:23 PM	Anna Jonson	DEV-1124	Task		Website development	High		ON REVIEW	DONE	The UX design process begins with user research	


🏠 IH Report +

Ready Accessibility: Good to go — ⦿ + 150%

# Product snapshot

See the whole history of a work item directly in its view.

History for  
a single work item

Projects /  Marketing /  MAR-1234




## Prepare monthly marketing performance report

In Progress

**Activity**

Show:

7 changes  Any dates  Updated by: Any user

Date of change ↓	Updater	Field ↓ <input type="button" value="Filter icon"/>	Changes
Jul 28, 2025, 3:35 PM		Status	<span>IN PROGRESS</span> → <span>TO DO</span>
Jul 28, 2025, 3:30 PM		Status	<span>BACKLOG</span> → <span>TO DO</span>
Jul 28, 2025, 2:41 PM		Assignee	<span>Anna Jenson</span> → <span>Ronald Richards</span>

**Details**

- Assignee
- Reporter
- Priority
- Story points
- Sprint
- Due date

**More fields**

**Automation**

# Product snapshot

Bring project transparency to your Jira dashboard with Activities gadget by Issue History.

**Activities (by Issue History)**

123 changes

Project ▾ All issues ▾ Updated by: Any user ▾

Last 30 days

Date of change ↑ Key ▾ Updater Field ▾ Changes

Find issue fields

- Status 288
- Created 250
- Time spent 212
- Comment 64
- Assignee 28
- Priority 6

Uncheck selected Cancel Apply

Choose fields to see changes

**DEV Team activities**

25 changes

Filter ▾ Tasks in testing ▾ Updated by: Anna Jonson, Ronald... ▾ Last 30 days

Date of change ↑ Key ▾ Updater Field ▾ Changes

			Status	ON REVIEW → READY FOR TESTING
			Status	IN PROGRESS → ON REVIEW
			Status	TO DO → IN PROGRESS
			Assignee	Anna-Jonson → Ronald Richards
			Assignee	Darren Herrera → Anna Jonson
			Time Spent	1-hour, 17 minutes → 1 hour, 58 minutes
			Status	TESTING → READY TO RELEASE

Select filter and user(s) who made updates

# Key questions Issue History answers

1. Who changed this data and when?
2. What was deleted, and by whom?
3. How often are critical fields modified?
4. Where are compliance or process risks hidden?
5. Are we ready for the next audit today?



# Reports that matter for Enterprise companies



- **Compliance reports:** proof of every update or deletion.
- **Audit exports:** one file with all tracked activities per project.
- **Governance dashboards:** view user actions across teams and departments.

# Issue History for every team

## **Project managers**

Monitor the teams' task progress and understand what changes were made, when they were made, and by whom.

## **Team leads**

Oversee team activity and individual contributions to ensure accountability, maintain productivity, and keep projects aligned with objectives.

## **Teams with audit & compliance needs**

Ensure proper change tracking to maintain detailed records of all updates, supporting both internal and external audits with transparency and accountability.

## **Support teams**

Quickly investigate reported issues by reviewing their change history, allowing for faster identification of root causes and more efficient resolution.

## **Jira administrators**

Understand and manage the history of work items to ensure proper tracking of changes.

# Impact on Enterprise companies

**3x**

faster audit readiness

**40%**

shorter investigation cycles

**10x**

reduction in manual report preparation

**Verified**

for every change accuracy

# Total security of your data

**Forge 100% compatible**

Runs on Atlassian

Data Residency

FedRAMP

**SOC2**

**Bug Bounty Program**

**Cloud Fortified**

# Implementation Plan - 1 week to value

## Day 1-2: Setup and Access

- Install the app from the **Atlassian Marketplace**.
- Activate key features: **Deleted work items tracking** and **Comment tracking**.
- Configure **permissions** settings.

## Day 3-4: Configuration and Customization

- Select target projects and define filters (by user, date range, or field).
- Customize report views for audits, compliance, or management needs.
- Save report templates for future use and faster reporting.

# Implementation Plan - 1 week to value

*(continue)*

## Day 5: Verification and Training

- Validate data accuracy with your audit or compliance team.
- Onboard **Project Managers, Team Leads, Compliance Officers, and Support teams** via a short guided walkthrough or video session.

### Outcome:

Fully operational, audit-ready reporting environment in one week.

# Trusted by leading Enterprises



# Contacts



## MARKETPLACE

[Try Issue History for Jira](#)



## DEMO VIDEO

[Explore demo video](#)



## VIDEO GUIDES

[Watch our videos](#)



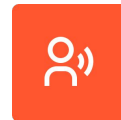
## DEMO CALL

[Schedule a demo call](#)



## DOCUMENTATION

[Read more in documentation](#)



## SUPPORT

[Contact support](#)